



Honorable Mayor and Members of the Hermosa Beach City Council

**LOS ANGELES COUNTY FIRE SERVICES AND MCCORMICK AMBULANCE
January - June 2025 SEMI-ANNUAL REVIEW**
(Emergency Management Coordinator Maurice Wright)

Recommended Action:

Staff recommends City Council receive and file the 2025 Los Angeles County Fire Services and McCormick Ambulance reports for January through June 2025.

Executive Summary:

The 2025 semi-annual review of the fire and ambulance transport services provided by Los Angeles County Fire Department and McCormick Ambulance, respectively, provides an overview of service level provided from January through June 2025. Staff continues to monitor the service trends to ensure the highest level of services for our community.

Background:

On June 31, 2017, the City of Hermosa Beach transitioned fire and emergency transport services to Los Angeles County Fire Department and McCormick Ambulance.

At its February 11, 2020, meeting, City Council modified the frequency of reporting from quarterly to semi-annually, with the inclusion of the call transfer data in the monthly reports. Additionally, City Council requested monthly reports be placed onto the City Council agenda under consent calendar. On January 14, 2020, City Council agenda, the monthly reports began to appear. The enclosed semi-annual report reflects the services from January through June 2025.

Past Council Actions

Meeting Date	Description
February 11, 2020	Council directed staff to provide the Fire and Ambulance services review semi-annually and to include call transfer data into the monthly report to be added to the consent calendar.

Analysis

Los Angeles County Fire Department (LACoFD) Calls for Service

The South Bay Regional Public Communications Authority, known as RCC, is the initial public-safety answering point (PSAP) for police and fire services within the City of Hermosa Beach. When RCC receives a call for service, the dispatcher collects critical data including name, phone number, address, and nature of the emergency. For police related incidents, RCC continues to gather additional information from the caller and dispatches police personnel as necessary. For fire related incidents, the critical data is collected, and the caller is transferred to the Los Angeles County Fire Department (LACoFD) dispatch center. Once received, a LACoFD dispatcher gathers all information needed to dispatch fire and EMS personnel. The critical data is collected by RCC, as a safeguard, prior to transferring the call to LACoFD. Should the call be dropped during the transfer and/or there is a change in the status of the patient calling for assistance, RCC can try to reconnect with the caller and relay the information to LACoFD, who can dispatch resources based on the information gathered. Total call time begins when the call is initiated with RCC to the arrival of units on scene.

From January through June 2025, RCC transferred 416 calls for service to LACoFD dispatch with an average transfer time of 59 seconds. **Attachment 1** provides the RCC call transfer time data for January through June 2025.

Table 1 below shows that from January through June 2025, Los Angeles County Fire Department responded to 977 calls for service with an average response time of 4 minutes and 41 seconds. Los Angeles County Fire Department defines average response time as the time that the first-arriving units, which excludes the Lifeguard units, are enroute and arrive at each incident and includes emergency and non-emergency calls. The time necessary to dispatch and the time necessary for the crews to leave the station are not included in the average response time data.

**Table 1: Los Angeles County Fire Department Incidents
January –June 2025**

Incident Type	Number of Incidents	Average Response Time
EMS calls	403	4:29
Rescue, EMS	121	4:33
Medical Assist	26	4:54
Emergency Medical service	19	7:47
Vehicle Accident injuries	3	3:57
Motor Vehicle/ Pedestrian	2	5:25
Motor Vehicle/ no injuries	1	3:95
Surf Rescue	1	5:70
Grand Total	576	4:46

From January through June 2025, Los Angeles County Fire Department responded to 576 medical calls for service with an average response time of 4 minutes and 46 seconds. This data does not include other types of calls. **Attachments 2** provide average response times by incident type from January through June 2025.

Automatic Aid

Automatic aid is a critical partnership between Los Angeles County Fire Department and the Area G jurisdictions of El Segundo, Manhattan Beach, Redondo Beach, and Torrance. From January through June 2025, Los Angeles County Fire Department responded 8 times to surrounding jurisdictions to provide automatic aid, while LACoFD received aid 44 times. **Attachment 3** illustrates auto aid responses provided by both the fire district (Los Angeles County Fire Department) and Area G cities (El Segundo, Manhattan Beach, Redondo Beach, and Torrance Fire Departments) from January through June 2025.

Special Events

During the reporting period, Fire Station 100 facilitated educational and community outreach initiatives, including the provision of station tours and visits for students from Leadership Hermosa, as well as students from the South Bay region. The crews also participated in community event activities such as Fiesta Hermosa.

Film Permits

From January through June 2025, the Community Resources Department and Los Angeles County Fire Department coordinated and approved 10 film permits. **Attachment 4** provides details regarding the film permit issued. **Table 3** below provides a breakdown of the permits by month with location information.

**Table 3: Semi-Annual Film Permits
by Month**

Month	Event	Location
January 15	Rad Media "Streamers"	65 Pier Ave. Hermosa Beach, CA 90254
January 24	UCLA Student Film Department	(3) Pier, Pier Plaza, and the Beach North of Pier (Commercial Zone) Hermosa Beach, CA 90254
February 11	Open House Productions	212 The Strand, Hermosa Beach, CA 90254
March 20	Revolve Group Inc.	The beach on 2 nd -3 rd Street; and 30 The Strand, Hermosa Beach, CA 90254

Month	Event	Location
March 22	New York Film Academy	Pier Head and Beach South of Pier (Commercial Zone)
April 8-11	USC Student Film Department	128 Pier Ave. Hermosa Beach, CA 90254; and Beach South of Pier (Commercial Zone)
April 9	Shein Distribution Company	The Strand and the Beach North of Pier (Commercial Zone)
May 22	Day 2 Productions LLC – 32 Flavors Vanderpump Rules 12	Pier, Pier Plaza, and the Beach South of Pier (Commercial Zone)
June 5 and 8	New York Film Academy	1500-1598 The Strand, Hermosa Beach, CA 90254
June 11-12	Sunsets, Inc.	Pier, Pier Plaza, and the Beach South of Pier (Commercial Zone)

McCormick Ambulance

From January through June 2025, McCormick Ambulance completed 441 emergency transports and received 223 calls that were subsequently cancelled. **Attachment 5** provides details regarding McCormick Ambulance Transports from January through June 2025.

**Table 4: McCormick Ambulance Transports
January – June 2025**

Month	Number of Completed Transports	Number of Cancelled Transports
January-June 2025	441	223
Total	441	223

In addition to providing basic transport data, recent monthly reports have discussed call arrival delays. From January through June 2025, the report indicated that 13 calls resulted in delayed Code 3 responses. A Code 3 response is one where the responding emergency units are driving with lights and sirens to a presumed life-threatening emergency, which is typically classified as an ALS call. According to the McCormick

Ambulance contract, “response time must not exceed eight (8) minutes, fifty-nine (59) seconds” for a Code 3 incident.

There were 2 delayed Code 2 responses from January through June 2025. A Code 2 response is one where the responding emergency units are driving with lights and sirens to an emergency classified as a basic life support or BLS call. According to the McCormick Ambulance contract, “response time must not exceed fifteen (15) minutes, zero (0) seconds” for a Code 2 incident.

As discussed in the monthly reports, delay causes include distance from the dispatched location; multiple calls received at the same time; or extended wait times at the local hospital emergency departments. McCormick Ambulance is working with stakeholders from the hospitals and Los Angeles County Emergency Medical Services Agency (EMS) to develop solutions to decrease patient transfer of care times and ensure ambulance personnel have returned to the field to respond to the next call for service.

While arrival delays for patient transport are a customer service issue that needs to be mitigated, from a critical patient care standpoint, Los Angeles County Fire Department is providing care to patients and ensuring life saving measures are provided in a quick and efficient manner while McCormick is enroute to the patient’s location.

Fiscal Impact:

Fire and ambulance services are contracted and accounted for during the annual budget process.

Attachments:

1. RCC Call Transfer Report, January –June 2025
2. LA County Incident Type Response Report
3. Automatic Aid Report, January –June 2025
4. Film Permit Report, January –June 2025
5. LA County and McCormick Ambulance Report January –June 2025

Respectfully Submitted by: Maurice Wright, Emergency Management Coordinator

Noted for Fiscal Impact: Brandon Walker, Administrative Services Director

Approved: Steve Napolitano, Interim City Manager